HOW TO GET HELP
At St. Francis House we provide information and services people need to help rebuild their lives. If you need a fresh start, or know someone who does, we’d like to help.

♦ Call 617-542-4211
♦ Come to 39 Boylston Street (off the corner of The Boston Common in downtown Boston)
♦ Visit www.stfrancishouse.org

CÓMO OBTENER AYUDA
En St. Francis House tenemos la información y servicios que las personas necesitan para reconstruir sus vidas.

Si usted (o alguien que usted conoce) necesita un nuevo comienzo, nos gustaría ayudarle.

♦ Llame al 617-542-4211
♦ Venga a 39 Boylston St (a media cuadra del Boston Common, en el centro de Boston)
♦ Visite nuestra página web www.stfrancishouse.org

Mission Statement
St. Francis House rebuilds lives by providing refuge and pathways to stability for adults experiencing homelessness and poverty.

St. Francis House is a welcoming and inclusive community. Every day of the year, we enable individuals to meet their basic needs for food, clothing and shelter. We transform lives using a holistic approach to understanding and addressing behavioral health, housing and employment needs. We commit ourselves to helping those we serve achieve renewed lives of dignity and self-determination.
FIRST FLOOR LOBBY  1
ATRIUM
Open daily 6:30AM - 3:00PM (2:00PM Wed)

MEALS
Breakfast 7:30 - 9:00AM
Lunch 11:30AM - 1:00PM
Sandwiches distributed at 2:30PM on weekdays (1:30PM on Wednesday)

MAILROOM
• 9:00 - 11:30AM Monday - Friday
• 1:00 - 2:45PM (1:00 - 1:45PM on Wed)
Weekends: 10:00 - 10:30AM

MEZZANINE  M
RESOURCE CENTER
This is your first stop on your first visit for information about our services.
• 6:30AM - 11:30AM
• 12:30PM - 2:45PM (1:45PM on Wed)

ART STUDIO
Art based opportunities for creative expression
• 9:00 - 11:30AM Monday through Friday
• 12:30 - 2:00PM Tuesday & Thursday
• 12:30 - 1:45PM Wednesday

CREATIVE THERAPY THURSDAYS
• 10:00AM - 11:30AM Writing Group (3rd Flr)
• 1:00PM - 2:00PM Drop-In Music
• 2:15 PM - 2:45 PM - Choir

COMPUTER LAB
• 9:00 -11:00AM & 12:30 - 2:30PM (12:30 - 1:30PM on Wednesdays)
Sign-up at the Resource Center Desk.

FOOD STAMPS
• Mon, Tues & Thurs 9:00AM - 2:30PM
• Wednesday 9:00AM - 11:00AM
• Friday 12:30 - 2:00PM

TELEPHONES
• 6:30AM - 11:20AM
• 12:30PM - 2:20PM (1:30PM on Wed.)
Sign up at Resource Center Desk—Phones on a first-come, first-served basis for 15 minutes.

MEZZANINE  M
SHOWERS
7:00 - 10:40AM weekdays. Sign up at the Resource Center Desk. When your name is called, you may pick up towel & toiletries at desk for shower. No showers on weekends.

VOICEMAIL: (617) 457-1031
This is a general voicemail that does not identify St. Francis House. Guests can use this number if they do not have a personal number. Guest messages are checked at noon Monday - Friday and can be picked up at the Resource Center Desk.

SECOND FLOOR  2
CAROLYN CONNORS WOMEN’S CENTER
7:00AM - 12:30PM Monday through Friday
Safe, comfortable space for women. Group activities and individual counseling take place in the afternoons. Calendar is available in the Resource Center with additional information.

MEDICAL CLINIC — Staffed by Boston Health Care for the Homeless
Phone: (857) 654-1501
8:00 AM - 12:00PM Monday - Friday
1:00 - 3:00PM (1:00 – 2:00PM on Wednesday)
▲ Behavioral Health Monday & Wednesday by appointment only
▲ Primary Care (physical exams, prescriptions, lab work, immunizations, etc.)
▲ Urgent Care
▲ Foot Care
▲ HIV Testing & Counseling Wednesdays
▲ Women’s Health Care every other Thursday
▲ Mass Health accepted & Free Care
▲ Suboxone Clinic

FRESH THREADS CLOTHING
• 9:00 - 11:00 AM Monday through Friday
• 12:45 - 1:30 PM Monday through Friday.
Make clothing appointments: First Floor, 9 -11AM, M - F. Emergency Clothing: Front Lobby at 1:30 PM  Mon, Tue, Thu and Fri

THIRD FLOOR  3
CASE MANAGEMENT & COUNSELING SERVICES
8:30 to 3:00 M-F (2 on Wed)
Case managers and clinicians work as a team to offer case management and mental health services to homeless individuals.
To make an appointment speak to the Case Manager of the Day in the Resource Center.
Latino Men’s Group meets on Wednesdays from 9:30 -11:00 AM

FOURTH FLOOR  4
WORKFORCE DEVELOPMENT
Our Workforce Development Department includes the Sullivan Family Moving Ahead Program (MAP), One-Stop Career Center Access Point & Rapid Re-Housing Employment Services.
• Mon, Tues & Thurs 9:00AM- 3:00PM
• Wednesday & Friday 9:00AM - 12:00 PM

FIFTH FLOOR  5
RECOVERY SUPPORT CENTER
Created and run by and for people in recovery, The Center offers non-judgmental support for anyone striving to grow in recovery.
• 6:30AM - 2:30PM - 7 Days a week

SEVENTH - TENTH FLOORS  7 - 10
NEXT STEP PROGRAM
A permanent supportive housing program for homeless individuals.

SUPPORT GROUPS (Ongoing)
Rise & Shine AA
• 7 - 8AM, 6th floor, Mon - Fri
• 8 - 9AM, Resource Center, Sat & Sun